

## **WHAT IS INCLUDED WITH FREE DELIVERY**

**IT IS OUR GOAL TO PROVIDE AS SEAMLESS AN EXPERIENCE FOR OUR CUSTOMERS AS POSSIBLE. HERE IS DELIVERY INFO FOR OUR CUSTOMERS TO CREATE A TRANSPARENT, SUPRPRISE FREE DELIVERY PROCESS.**

1. ONE FREE DELIVERY ATTEMPT UP TO 50 MILES FROM SALES LOCATION FOR OFF-LOT DELIVERIES. ALL CUSTOM ORDERS ARE FREE DELIVERY.
2. OFF LOT SALES ABOVE 50 MILES FROM SALES LOCATION ARE SUBJECT TO A \$5.00 PER MILE EXTRA DELIVERY FEE ON THE MILEAGE OVER 50 MILES. FOR 14' AND 16' WIDE BUILDINGS, CUSTOMER WILL INCUR AN ADDITIONAL FEE FOR ESCORTS FOR MILEAGE ABOVE THE 50 FREE DELIVERY MILES.
3. LABOR FOR BUILDING SETUP, STARTING ON A TWO OR FOUR INCH SOLID BLOCK
4. IF THE GROUND IS NOT LEVEL, LABOR IS INCLUDED UP TO 30" HIGH ON THE END FURTHEREST FROM THE GROUND
5. CUSTOMER MUST PROVIDE BLOCK FOR SETUP. 2' AND 4" CAP BLOCKS AND 8" CINDER BLOCKS ARE MOST EFFECTIVE. DRIVER WILL PROVIDE SHIMS AND WEDGES TO FINE-TUNE. IN MANY CASES, DRIVER WILL BE ABLE TO SUPPLY BLOCK AT A \$3.50 PER BLOCK COST TO CUSTOMER.
6. CUSTOMER IS RESPONSIBLE TO DETERMINE GROUND CONDITIONS FOR DELIVERY. DRIVER CAN ADVISE BUT IF CUSTOMER DETERMINES GROUND CONDITIONS ARE NOT GOOD FOR DELIVERY, THEY MUST LET DELIVERY DRIVER KNOW IN ADVANCE. IF DRIVER COMES TO YOUR PROPERTY THAT WILL BE CONSIDERED YOUR FREE DELIVERY ATTEMPT.
7. CUSTOMER NEEDS TO HAVE ALL OBSTRUCTIONS REMOVED UP TO 14' TALL AND 2' WIDER THAN BUILDING WIDTH. (MORE SPACE NEEDED IN CORNERS)
8. DELIVERY COMPANY WILL CALL AHEAD TO SCHEDULE DELIVERY. PLEASE REMEMBER THEY USUALLY DO NOT WORK EVENINGS AND WEEKENDS.
9. DELIVERY DRIVER/DISPATCHER MAKES DELIVERY SCHEDULES, NOT THE DEALER.

### **PROCESS AFTER BUILDING SALE**

#### **Delivery timing**

**7-10 business days for (off lot) sales and 4-7 weeks for special ordered buildings, maybe sooner, maybe later, weather permitting.**

**You will receive a call from delivery company for scheduling. Dispatcher will advise what day/days is/are available for delivery, and try their best to work with your schedule. If you cannot work with available times then we cannot guarantee delivery in quoted time windows, but delivery company will do its best to accommodate your needs. If your schedule changes before delivery, please contact dispatcher with as much notice as possible for reschedule. When driver arrives, he will walk in and check the location customer has selected and advise on location selection. Once setup is complete, driver will collect any amount due and have customer sign off on delivery. Any repairs that need to be completed on building will**

**be notated at this time. DELIVERY SCHEDULES ARE SUBJECT TO CHANGE WITH WEATHER CONDITIONS OR HOLIDAYS.**

DELIVERY DISPATCHER PHONE NUMBERS: 276-398-2393 OR 540-493-7161

PLEASE CALL THESE NUMBERS WITH ANY ADDITIONAL INFORMATION PERTINENT TO DELIVERY